

Broag-Remeha Terms of Guarantee

1. Broag-Remeha provides warranty against premature failures due to manufacturing defects. This warranty is based on current technologies used by Remeha in manufacturing. Broag-Remeha also reserves the right to continuous development in both design and manufacture therefore warranty claims cannot be retrospective on these terms.
2. Broag-Remeha will provide warranty on the above terms provided the damage or failure has not been as a result of incorrect commissioning/operation or as a consequence of lack of maintenance/system water or fuel quality. These parts will be repaired or replaced free of charge at the discretion of Broag-Remeha.

3. **The following terms apply to the limitation of Guarantee claims:**

Cast Iron Heat Exchanger		5 years
Heat Exchanger	Selecta	5 years
Heat Exchanger	Quinta	5 years
Heat Exchanger	Gas 110	5 years
Heat Exchanger	Gas 210 ECO	5 years
Heat Exchanger	Gas 310/610 ECO	5 years
Non-service parts	All boilers except Avanta	2 years
Non-service parts	Avanta	5 years
Service parts ¹		6 months

The above mentioned terms will start from the date of first commissioning, at latest 6 Months after invoice date.

4. The same terms of guarantee as detailed above will apply for spare parts as for all other Remeha products.
5. The customer will take the responsibility for the constant presence of water in the installation, respectively the end user.

The customer is also required to monitor the quality (level of dissolved solids, pH levels etc.) of the system water and any increases in consumption of make up water (to identify potential system leaks). This has been detailed in the standard guidelines and recommendations, which apply to the specific boiler.

6. Broag is not responsible for any damage that has been caused by incorrect or defective installation, commissioning, water treatment, service or maintenance. Our current (technical) documentation can be taken as the basis for this.
7. For damage that has been caused by incorrect use, the use of non-REMEHA B.V. or lower quality parts, fuel and power supply, Broag-Remeha will not accept responsibility.
8. Broag-Remeha cannot be held responsible for damage that has been caused by over firing, corrosion or scale/sludge deposits.
9. When Broag-Remeha has provided installation advice, Broag-Remeha can be held responsible in the case of failures as a result of this advice, so far as Broag-Remeha will be entitled to rectify the fault and/or provide new advice.

1. **Service Parts**

- Ignition-and ionisation electrodes
- Thermo elements